

HOUSE RULES

B&B Healthcare is not liable for the loss, damage, or theft of personal belongings. Parking, both in the designated parking area and on the public grounds in front of the building, is at your own risk. To make your experience at B&B Healthcare as pleasant as possible, we have established a set of house rules.

These rules apply to all B&B Healthcare locations and are intended for both patients and visitors. We kindly ask that you adhere to these house rules. We also expect everyone at B&B Healthcare to treat one another with respect. This includes:

- Respecting each other regardless of origin, beliefs, or position.
- Communicating openly, listening to one another, and allowing everyone to speak without interruption.
- Honoring agreements.

Violations of our house rules may result in a written warning and/or denial of access to our facilities.

LIABILITY

B&B Healthcare is not liable for the loss, damage, or theft of personal belongings. Parking, whether in the designated parking area or on the public grounds in front of the building, is at your own risk.

FOLLOWING INSTRUCTIONS

While inside the buildings where B&B Healthcare operates, you are required to follow the instructions of the staff.

AUDIO AND VIDEO RECORDINGS

It is not permitted to make audio or video recordings within the buildings where B&B Healthcare is located, except in the following situations:

- You have obtained permission from the staff.
- You wish to record a conversation with your healthcare provider and have discussed this with them beforehand. Such recordings may only be used for personal purposes. Without explicit permission from the healthcare provider involved, you may not make the recording public.

RESTRICTED AREAS

It is not permitted to enter areas designated as restricted without authorization.

VISITING HOURS

Visitors are warmly welcomed during the applicable visiting hours.

ANIMALS

Pets are not allowed on our premises. Exceptions can be made for animals with a demonstrable function, subject to staff approval. Please contact your healthcare provider if you wish to request such an exception.

FACE-COVERING CLOTHING

For identification purposes, facility security, or the quality of our services, you may be asked to remove face-covering clothing.

TRESPASSING

If you violate our house rules, you may be asked to leave the premises. Refusing to comply may result in legal action for trespassing.

DISRUPTIVE BEHAVIOR

People without a treatment indication can, if disruptive behavior is observed, be addressed and asked by the staff to leave the premises.

SMOKING

All B&B Healthcare locations are smoke-free.

CRIMINAL OFFENSES

When a criminal offense is observed, the staff will immediately inform the supervisor, who may request assistance from the police.

CRIMINAL OBJECTS AND SUBSTANCES

It is prohibited to bring criminal objects and substances into any of B&B Healthcare's locations. All criminal objects and substances will be handed over to the police.

PHONE

After 5:00 PM, incoming phone calls will no longer be forwarded or answered.